

THE ADDRESS CONNOLLY

Guest Directory

Dear Valued Guest,

On behalf of the Management & Team of The Address Connolly we offer you a very warm welcome to the hotel and to the city of Dublin. We are at your service to make every endeavour to ensure that you have a most enjoyable experience with us. Should you require any assistance or information during your stay with us please do not hesitate to contact a member of our team, and to familiarise you with our services we have prepared this guest information.

Thank you for choosing The Address Connolly we look forward to having the opportunity to welcoming you back in the near future.

Brian McGettigan



LOCATION

The Address Connolly is located in the centre of Dublin City opposite Connolly Train Station, Dublin's Red Luas line and a short stroll from Dublin's Irish Financial Services Centre (IFSC).

The main thoroughfare of Dublin City, O'Connell Street is minutes walk away leading to the heart of Dublin's shopping areas including Henry Street, Powerscourt Centre, Grafton Street & St. Stephens Green.

THEATRES: Abbey Theatre			MUSEUMS: Trinity College
Gate Theatre			James Joyce Museum
Gaiety Theatre			National Museum
Olympia Theatre			National Art Gallery
Bord Theatre	Gáis	Energy	National Library

And of course Dublin is home to Irelands National GAA Stadium, Croke Park which is a 15 minute walk from our property. Host to some of the biggest national and international music artists, the 3 Arena in Dublin Docklands is only minutes journey on the Luas equally conveniently located to The Address Connolly to have hosted some of the most high profiled sporting events in recent times.

A

AIR & SEA TRAVEL

For flight and ferry information you may find the following telephone numbers useful:
From your room please dial '9' for an outside line.

Dublin Airport	Irish Ferries	Air France	United Airlines
01 8141111	0818300400	01 6050383	01 6727070
Shannon Airport	Cork Airport	American Airlines	Aer Arann
061 712000	021 4313131	01 6020550	0818 365044
British Airways	Ryanair	Stena Line	Aer Lingus
1800 626747	0810303030	01 2047777	01 6050383
Knock Airport	Air Canada	US Airways	Lufthansa
094 9368100	01 6793958	1890 925065	01 8445544

B

BABYSITTING SERVICE

At The Address Connolly we engage the services of an external agency to facilitate any babysitting requirements, with a team of experienced and Garda vetted childcare professionals. Please contact our reception team for further information relating to charges and arrangements. Reasonable notice may be needed should this service be required.

BAGGAGE SERVICE

Should you require assistance with your luggage please do not hesitate to contact our reception team. Please dial '0' from your room. Normal Check-out time of the hotel is 11.30am, should you so wish we can arrange for baggage storage after this time.

BANKING SERVICES

There are several banking institutions in immediate proximity to the hotel, each offering comprehensive services. Hours of business for bank and other financial institutions are as follows:
Monday – Friday 10.00am – 4.00pm (Except Thursdays, 10.00am – 5.00pm)

BARBER/HAIRDRESSERS SERVICES

There are a number of hairdressers and barbers situated on or close to Amiens Street. Please contact concierge or reception who will be happy to assist.

BREAKFAST

Full Irish Buffet and Continental Breakfast is served in The Breakfast room which is located on level 0 of the hotel and accessible via the elevators. This is a spacious bustling restaurant serving extensive buffet breakfast each morning from 7.00am – 10.00 Monday to Friday and 7.00am – 11.00am on Saturdays, Sundays & Bank Holidays.

Should you have any special dietary requirements please do not hesitate to inform a member of our team. Should you have an early departure we would be happy to accommodate with the service of a continental breakfast at a time of your choosing before 7am, should you wish to avail of this service please advise a member of our reception team the previous evening or alternatively refer to our room service breakfast menu cards which can be found within this directory.

Full Irish Breakfast: €16.50

Continental Breakfast: €10.95

BUSINESS SERVICES

Photocopying & Fax Services

- Please enquire with a member of our reception team to avail of either of the above mentioned services. These services may be availed of 24hrs. Please note the fax number of the hotel is; 01 - 8363561, from outside of the Republic of Ireland, 00353 1 8363561

Private Meeting Facilities

- Are available to suit any business requirement. Please enquire with the manager on duty whom will be happy to assist you with a viewing and furnish you with all necessary information meeting your requirements.

Preferred Corporate Rates

- Should you be a frequent business traveller and would like to enquire about setting up a preferred corporate rate, please contact Sarah on sales.connolly@theaddresscollective.com



CAR PARKING

CAR RENTAL

Our concierge or the manager on duty will be pleased to assist you in making arrangements for self-drive needs, including bookings, collection and delivery.

CHECK OUT TIME

Our check out time is 11.30am daily. To extend your check out time please contact reception and every effort where possible will be made to accommodate you. We kindly request that you ensure to deposit your room key/s with reception on departure.

CHURCHES AND PLACES OF WORSHIP

Churches of all denominations are within easy access of the hotel and our concierge or reception will provide you with directions and current times of service.

CINEMA

The Savoy Cinema – Located on O’Connell Street, 10 minutes walk from The Address Connolly. The Savoy has been in operation as a cinema for over 40 years and has hosted the Irish Premiers for countless films. **Opening Times:** Monday – Sunday 1.30pm – 11pm

Cineworld Cinema – Located on a Parnell Street, 15 minutes walk from The Address Connolly.
Opening Times: Monday – Sunday 10.00am – 11pm

COMMENT CARDS

We sincerely believe that ascertaining our guests feedback is imperative to continuing to offer the highest standards of customer service and in meeting and surpassing our guests expectation. Please find located within this directory a comment card, we very much welcome your comments and suggestions.

CONCIERGE

Our dedicated concierge team extend their hospitality led by our Dublin Concierge Kieran Doherty. The Address Connolly Hotel Concierge desk is delighted to arrange family activities, tour bookings, car hire to discover Dublin and Ireland, huge range of tickets for theatre shows and special events around the city as well as restaurant reservations and much more...

Do not hesitate to contact Kieran directly on Extension 2305



DIETARY REQUIREMENTS

Our food and beverage team will be delighted to assist any specific dietary requirements throughout your stay with us. Please do not hesitate to inform a member of our team.

DOCTOR ON CALL

The house doctor is available to attend the hotel upon request. Please contact reception and we will ensure the request is fulfilled and the doctor will attend. A visit from our on call doctor will incur a medical charge payable to the doctor in attendance.

DO NOT DISTURB

If you do not wish to be disturbed please place the do not disturb sign included in this directory on the outside of your room door handle.

DRY CLEANING & LAUNDRY SERVICE

Should you so wish we are pleased to offer a laundry and/or dry cleaning service on request Monday – Friday, for same day delivery please make your request pick up before 9.00am (excluding bank holidays). Items will be sent and collected for service as required by a team member.

E

EXPRESS CHECKOUT

If you so wish to avail of our express check out service please notify a member of our reception team and this service will be promptly organised.

F

FLORISTS

Should you wish you may request fresh floral displays from a local fresh florist for your bedroom/suite or apartment or otherwise. Please contact our concierge or reception team who will gladly offer further information and charges.

FOOD SOURCING

All food products sourced by The Address Connolly are from certified Feile Bia approved suppliers. The Address Connolly is fully compliant with current H.A.C.C.P guidelines.

H

HOUSEKEEPING SERVICES

In order to ensure your fullest comfort for the duration of your stay with us at The Address please do not hesitate to request any of the following items from our accommodation team:

Additional Towels

Additional Pillows

Soap, Shampoo, Bath Gel

Additional Blankets

Baby Crib

Sewing Kit

Shaving Kit

Flower Vases

Stationery

Shoe

Shine

Adaptor

Dental Kit

G

GYM & SAUNA

Located on level '0' of the hotel are our Scandinavian Saunas and also our fully equipped gym which are open daily from 7am – 11pm. Should you wish to use the Sauna, please contact our Reception Team by dialling “0” and allow 20 minutes to heat up.

I

INTERNET ACCESS

All guests of The Address Connolly may enjoy complimentary Wi-Fi internet access throughout the entire hotel. In the Lobby, Guest Rooms, Bar, Resident Lounge or Premier Club Lounge guests may connect to one of our numerous access points on their devices to keep connected with the world by simply using the following login details:

USERNAME: leisure

PASSWORD: northstar55

If you require any assistance, kindly contact Reception Desk by dialling “0”

ITEMS OF LOST PROPERTY

Please note that we cannot accept responsibility for items lost within or on the premises. Items of property found on the premises are diligently logged and recorded by our accommodation team and every reasonable effort is made to return items to the owners.

M

MCGETTIGANS COOKHOUSE & BAR

We proudly launched McGettigans Cookhouse and Bar in Spring 2013. At McGettigans Cookhouse and Bar we offer the perfect ambience for every dining experience, our expert team of chefs have taken much time in ensuring the absolute highest quality of seasonal produce are used in our dishes. Our mission is to produce exciting and modern Irish food using only the finest and traceable ingredients to present menus that are perfectly executed and served by our dedicated kitchen team.

For reservations please dial ‘2120’ from your room or alternatively contact our reception team. McGettigans Cookhouse & Bar also boasts an extensive wines & beverage list, ensuring the perfect selection to match each of our dishes. Please see Sample Bar Food Menu which can be located within this directory.

Bar service times:

Monday – Thursday 10.30am – 11.30pm

Fridays & Saturdays 10.30am – 12.30am

Sundays 12.30pm - 11.00pm

MAINTENANCE

Although we consistently and rigorously strive to ensure the highest technical standards throughout our facilities, should you encounter a fault within your room we would ask you to notify us so that we may take prompt and appropriate action to remedy the issue.

NEWSPAPERS

Daily newspapers are available upon request from reception or alternatively delivered to your door. The majority of international newspapers can be ordered please make your request with reception or our concierge the evening prior

R

ROOM SERVICE

Breakfast may be pre ordered if you wish to be served in your room or suite. Simply fill out our breakfast menu card and place on your door before retiring for the evening. Please consult our room service menu included within this directory for luncheon, dinner and snack service which are available 24 hrs.

S

SAFETY DEPOSIT BOX

Each of our bedrooms, suites and apartments are equipped with safety deposit boxes for your convenience and security. Instructions are provided and there is no charge for this service. Should you require safety storage for larger items please enquire at reception to store in the hotel safe.

T

TURN DOWN SERVICE

Turn down service is available upon request. Please dial “0” to contact reception to avail of this service.

U

UMBRELLAS

Hopefully not, however....should you require an umbrella during stay with us to combat the elements please feel free to request one at reception.

W

WAKE UP CALLS

Please book with our reception team your desired time for a wakeup call.
Dial ‘0’ to speak with a team member.