

THE ADDRESS
CONNOLLY

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GUEST DIRECTORY

Dear Valued Guest,

On behalf of the Management & Team of The Address Connolly we offer you a very warm welcome to the hotel and to the city of Dublin. We are at your service to make every endeavour to ensure that you have a most enjoyable experience with us. Should you require any assistance or information during your stay with us please do not hesitate to contact a member of our team, and to familiarise you with our services we have prepared this guest information.

Thank you for choosing The Address Connolly and we look forward to having the opportunity to welcoming you back soon.

Brian McGettigan

LOCATION

The Address Connolly is in the centre of Dublin City opposite Connolly Train Station, Dublin's Red Luas line and a short stroll from Dublin's Irish Financial Services Centre (IFSC).

The main thoroughfare of Dublin City, O'Connell Street is minutes' walk away leading to the heart of Dublin's shopping areas including Henry Street, Powerscourt Centre, Grafton Street & St. Stephens Green.

THEATRES:	Abbey Theatre	MUSEUMS:	Trinity College
	Gate Theatre		James Joyce Museum
	Gaiety Theatre		National Museum
	Olympia Theatre		National Art Gallery
	Bord Gáis Energy Theatre		National Library

And of course, Dublin is home to Irelands National GAA Stadium, Croke Park which is a 15 minute walk from our property. Host to some of the biggest national and international music artists, the 3 Arena in Dublin Docklands is only minutes journey on the Luas equally conveniently located to The Address Connolly to have hosted some of the most high profiled sporting events in recent times.



AIR & SEA TRAVEL

For flight and ferry information you may find the following telephone numbers useful: From your room, please dial '9' for an outside line.

Dublin Airport 01 8141111	Irish Ferries 0818300400	Air France 01 6050383	United Airlines 01 6727070
Shannon Airport 061 712000	Cork Airport 021 4313131	American Airlines 01 6020550	Aer Arann 0818 365044
British Airways 1800 626747	Ryanair 0810303030	Stena Line 01 2047777	Aer Lingus 01 6050383
Knock Airport 094 9368100	Air Canada 01 6793958	US Airways 1890 925065	Lufthansa 01 8445544

B

BAGGAGE SERVICE

Should you require assistance with your luggage please do not hesitate to contact our reception team. Please dial '0' from your room. Normal Check-out time of the hotel is 12pm should you so wish we can arrange for baggage storage after this time.

BANKING SERVICES

There are several banking institutions in immediate proximity to the hotel, each offering comprehensive services. Hours of business for bank and other financial institutions are as follows: **Monday – Friday 10.00am – 4.00pm (Except Thursdays, 10.00am – 5.00pm)**

BARBER/HAIRDRESSERS SERVICES

There are several hairdressers and barbers situated on or close to Amiens Street. Please contact concierge or reception who will be happy to assist.

BREAKFAST

Full Irish Buffet and Continental Breakfast is served in The Breakfast room which is located on level 0 of the hotel and accessible via the elevators. This is a spacious bustling restaurant serving extensive buffet breakfast each morning from 7.00am – 10.00 Monday to Friday and 7.00am – 11.00am on Saturdays, Sundays & Bank Holidays.

Should you have any special dietary requirements please do not hesitate to inform a member of our team.

Full Irish Breakfast: €17.50

BUSINESS SERVICES

Photocopying

- Please enquire with a member of our reception team to avail of either of the above-mentioned services. These services may be availed of 24hrs. Please note the fax number of the hotel is; 01-8363561, from outside of the Republic of Ireland, 00353 1 8363561

Private Meeting Facilities

- Are available to suit any business requirement. Please enquire with the manager on duty whom will be happy to assist you with a viewing and furnish you with all necessary information meeting your requirements.

Preferred Corporate Rates

- Should you be a frequent business traveller and would like to enquire about setting up a preferred corporate rate, please contact sales.connolly@theaddresscollective.com

CAR PARKING

Connolly Train Station

Amiens St

Dublin 1

Telephone: 01 634 9805

Opening Hours: Monday to Sunday 24 hours

Website – [Connolly Station Car Parking](#)

Irish Life Car Park

Irish Life Centre,

Gardiner Street Lower,

Dublin 1

D01 Y7V2

Ireland

+353(1)8747755

Opening Hours: Monday -Friday 06:30 -11.00pm, Saturday – 08:00 – 11.00pm, Sunday – 10:00 – 21.00

Website – [Park Rite – Irish Life Car Park](#)

IFSC Car Park

Commons Street,

Dublin 1

Dublin

D01 DA34

Ireland

+353(1)8554789

Opening Hours: – Monday-Friday – 06:30 to Midnight, Saturday – 8:00 to Midnight, Sunday/Bank Holiday – 9:00 to Midnight

Website – [Park Rite – IFSC Centre, Dublin 1](#)

Please note that we are not affiliated with these car parks and we list them for your information only.

CAR RENTAL

Our manager on duty will be pleased to assist you in making arrangements for self-drive needs, including bookings, collection and delivery.

CHECK IN TIME

Our check in time is 3pm.

CHECK OUT TIME

Our check out time is 12pm daily. To extend your check out time please contact reception and every effort where possible will be made to accommodate you. We kindly request that you ensure to deposit your room key/s with reception on departure.

CHURCHES AND PLACES OF WORSHIP

Churches of all denominations are within easy access of the hotel and our concierge or reception will provide you with directions and current times of service.

CINEMA

The Savoy Cinema – Located on O’Connell Street, 10 minutes’ walk from The Address Connolly. The Savoy has been in operation as a cinema for over 40 years and has hosted the Irish Premiers for countless films.

Opening Times: Monday – Sunday 1.30pm – 11pm

Cineworld Cinema – Located on a Parnell Street, 15 minutes’ walk from The Address Connolly.

Opening Times: Monday – Sunday 10.00am – 11pm

COMMENT CARDS

As part of our sustainability programme we will send an email after your stay for feedback. Please ensure you leave your email details with reception on checkout.



DIETARY REQUIREMENTS

Our food and beverage team will be delighted to assist any specific dietary requirements throughout your stay with us. Please do not hesitate to inform a member of our team.

DOCTOR ON CALL

The house doctor is available to attend the hotel upon request. Please contact reception (dial 0) and we will ensure the request is fulfilled and the doctor will attend. A visit from our on-call doctor will incur a medical charge payable to the doctor in attendance.

DO NOT DISTURB

If you do not wish to be disturbed please place the do not disturb sign included in this directory on the outside of your room door handle.

DRY CLEANING & LAUNDRY SERVICE

Should you so wish we are pleased to offer a laundry and/or dry cleaning service on request Monday – Friday, for same day delivery please make your request pick up before 9.00am (excluding bank holidays). Items will be sent and collected for service as required by a team member.



EXPRESS CHECKOUT

If you so wish to avail of our express check out service please notify a member of our reception team and this service will be promptly organised.



FLORISTS

Should you wish, you may request fresh floral displays from a local fresh florist for your bedroom/suite or apartment or otherwise. Please contact our concierge or reception team who will gladly offer further information and charges.

FOOD SOURCING

All food products sourced by The Address Connolly are from certified Feile Bia approved suppliers. The Address Connolly is fully compliant with current H.A.C.C.P guidelines.

GREEN HOSPITALITY

The Address Connolly are committed to an ideal where we can deliver on comfort, luxury and making memories in a way that is sustainable for our planet. We are proud to be a certified silver member of green hospitality.

Sustainable Hospitality

The Address Collective care about and are working toward sustainable hospitality, we understand the great challenges facing our planet and we are committed to playing our part to make the world a better place for future generations.

We are delighted to have achieved The Green Tourism Gold Award and are committed to an ideal where we can deliver on comfort, luxury and making memories in a way that is sustainable for our planet.

We focus our efforts on three key pillars which form our guiding principles in decision making as we advance our efforts.

People:

People are the very fabric our business they are the teams who manage and operate our hotels, they are the guests who sleep in our bedrooms, they are the delegates who convene in our meeting rooms, they are the diners and they are the many suppliers, agencies and institutions we work with and of course they are also our neighbours. As a business we are very conscious of all of these people and work toward ensuring that their experience with our business is an exceptionally positive one whether it be through the guest experience, an employee relationship or a delivery man on his rounds. We also invite our guests to take part in our efforts by giving them the information and tools they need to minimise their carbon footprint through energy consumption, water consumption and waste separation. We want to make the world a better place for these people through any interactions they have with our business.

Community:

The very cornerstone of our brand is that we celebrate the communities within which we operate, the four lines of our brand set are an aesthetical representation of the Hotels postal Address. This

represents each hotel's individuality which is born out of its environment. We build local both experiences and touches into the guest experience which celebrate the hotel's locality. We endeavour to be a good neighbour and that our impact on the communities we operate is a positive one. We activate this through supporting local food and beverage suppliers by limiting the geographical area where we source our food. We use only local suppliers for all of furnishings, fittings and contemporary design pieces in the Hotels. We work with local artists to showcase their work and provide opportunities for them to provide art classes to our guests and delegates so they can engage with and support local talent. We work with community groups through our CSR program to both fund and more importantly understand the social challenges that exist in our locality. The nature of our business support indigenous employment and provides career opportunities for people in the community. We want to make the world a better place for our communities by sustainably leveraging its many resources rather than unsustainably drawing them from it.

The Address Collective are proud supporters of the following charitable and community groups that work toward the betterment of the communities they work with:

- LauraLynn Foundation
- Aware
- Mellon Educate
- St. Vincent's UCD Cancer Centre.
- Aoibheann's Pink Tie
- Penny Dinners Cork
- Cork University Hospital
- Glasgow Street Aid
- Scottish Action for Mental Health – SAMH
- Clydebank High School
- Having A Laugh
- Shannon College Scholarship Programme

We understand the urgency in addressing climate change and the need to stabilise and ultimately reduce the level of carbon emission being pumped into the atmosphere every minute of every day. We measure and manage across three key areas of energy consumption, water consumption and waste generation.

Energy: We invest in the latest technologies in heating and ventilation to ensure that the energy that powers our climate control and water heating uses minimum levels of kilowatt hours to do so. We also ensure that our electricity is drawn from 100% renewable sources which dramatically reduces our carbon emissions. We source our food and other raw materials within a limited geographical area to ensure it is local and arrives with minimal carbon footprint. We ensure our lighting is provided by the low energy rated bulbs that use minimal kilowatts to operate and have a long life. We ongoingly retrofit our buildings to increase their efficiency ratings through insulation and heat retaining windows.

Water: We invest in technologies that reduce our water consumption in our guest showers and WC through reducing the litres of water required but maintaining the level of pressure required. We harvest rainwater to supply water to our vegetation including our own home-grown herbs and we are actively looking at new ways to conserve water working with suppliers to find innovative ways to reduce the draw on main waters, such as using harvested rainwater to feed the beer's cooling system.

Waste: The choices we make around suppliers and raw materials form a large part of how waste can be reduced in our hotels. We look ensure there is minimal packaging, particularly plastic packaging and minimal by-product that will end up in landfill. We have removed single use plastics from our guest bedrooms, introduced biodegradable drinking straws and compostable coffee cups.

We also ensure the glass we use in our operations is recyclable and that it finds its way back to the recycling system.

We monitor our food waste closely to inform purchasing and menu engineering decisions and toward an ideal of eliminating all food waste from food preparation while minimising food waste from consumed meals.

We invite our guests to join us in these efforts by giving them the information and ability to separate their waste in their bedrooms enabling our housekeeping staff to recycle the majority of waste in guest bedrooms and divert from landfill waste.

The Address Collective reserves the right to modify this policy at any time. Changes to the policy will be updated in this page and will always aim to be progressive in their nature.

H

HOUSEKEEPING SERVICES

In order to ensure your fullest comfort for the duration of your stay with us at The Address Connolly and Premier Club Suites please do not hesitate to request any of the following items from our accommodation team:

Additional Towels

Baby Crib

Stationery

Additional Pillows

Sewing Kit

Shoe
Shine

Soap, Shampoo, Bath Gel

Shaving Kit

Adaptor

Additional Blankets

Flower Vases

Dental Kit

G

GYM & SAUNA

Access to The Club Spa is available to all guests for a fee of €25 per day per person.

Sauna, salt room and hydrotherapy pool

Infrared sauna

An infrared sauna is a type of sauna that uses infrared lamps to warm your body directly. The warmth of the infrared lamps penetrates your body more deeply than a traditional sauna.

Benefits of an infrared Sauna:

- Better sleep
- Relaxation
- Detoxification
- Weight loss
- Relief from sore muscles
- Relief from joint pain such as arthritis
- Clear and tighter skin

- Improved circulation

Heated salt therapy room

Salt Therapy is a completely natural, non-invasive, and drug-free treatment where dry salt aerosol is passively inhaled in a specialty constructed salt room. Salt rooms provide a plethora of healing properties to address a variety of conditions, from respiratory issues to skin conditions, in a relaxing environment.

Benefits of salt therapy:

- Increased energy
- Reduce stress and headaches.
- Strengthen the immune system.
- Lessen the need for inhalers and antibiotics.
- Improve lung function.
- Increase the prevention of respiratory tract diseases.
- Improve general health and quality of life.
- Relieve irritations and inflammation of the skin.
- Improve sport performance for athletes.
- hydrotherapy pool
- The warmth of the water allows your muscles to relax and eases the pain in your joints, helping you to exercise. The water supports your weight, which helps to relieve pain and increase the range of movement in your joints. The water can be used to provide resistance to moving your joints.

Dial Reception (0) for more information

Opening Hours

Monday-Friday – 5am to 11pm

Saturday-Sunday – 7am-11pm



INTERNET ACCESS

All guests of The Address Connolly may enjoy complimentary Wi-Fi internet access throughout the entire hotel. In the Lobby, Guest Rooms, Bar, Resident Lounge or Premier Club Lounge guests may connect to one of our numerous access points on their devices to keep connected with the world by simply using the following login details:

USERNAME: leisure

PASSWORD: theaddressconnolly

If you require any assistance, kindly contact Reception Desk by dialling “0”

ITEMS OF LOST PROPERTY

Please note that we cannot accept responsibility for items lost within or on the premises. Items of property found on the premises are diligently logged and recorded by our accommodation team and every reasonable effort is made to return items to the owners.

MAINTENANCE

Although we consistently and rigorously strive to ensure the highest technical standards throughout our facilities, should you encounter a fault within your room we would ask you to notify us so that we may take prompt and appropriate action to remedy the issue.

NORTH RESTAURANT

At NORTH we offer a wide range of drinks for you to Sip And Savour and enjoy the ambience of NORTH and to sit back, relax and soak in the atmosphere. Pop in after a days work or shopping in Dublin City and relax over a great drink, served from friendly staff.

For reservations, please dial '2120' from your room or alternatively contact our reception team. NORTH also boasts an extensive wines & beverage list, ensuring the perfect selection to match each of our dishes.

Bar service times:

Monday – Thursday 10.30am – 11.30pm
Fridays & Saturdays 10.30am – 12.30am
Sundays 12.30pm -11.00pm

NEWSPAPERS

Daily newspapers are available upon request from reception or alternatively delivered to your door. The majority of international newspapers can be ordered please make your request with reception or our concierge the evening prior.

R

ROOM SERVICE

Breakfast may be pre ordered if you wish to be served in your room or suite. Simply fill out our breakfast menu card and place on your door before retiring for the evening. Please see our Restaurants [Dinner Menu](#)

S

SAFETY DEPOSIT BOX

Each of our bedrooms and suites are equipped with safety deposit boxes for your convenience and security. Instructions are provided and there is no charge for this service. Should you require safety storage for larger items please enquire at reception to store in the hotel safe.

T

TURN DOWN SERVICE

Turn down service is available upon request. Please dial "0" to contact reception to avail of this service.



UMBRELLAS

Hopefully not, however.... should you require an umbrella during stay with us to combat the elements please feel free to request one at reception.



WAKE UP CALLS

Please book with our reception team your desired time for a wakeup call. Dial '0' to speak with a team member.